

# WHOLESALE BULLETIN

IMPORTANT INFORMATION: PLEASE READ IMMEDIATELY

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## 17W-086

**Attention: Business Development Managers & Mortgage Brokers**

**September 7, 2017**

**Please take a moment to read the important information contained in this bulletin.**

**Included in this Bulletin: BOLT User Setup & Maintenance**

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To make the BOLT experience more convenient for our Wholesale brokers, Mountain West Financial's Administration Department will be taking over User setup and maintenance for our broker partners and their originators. Here is what will change on **September 11<sup>th</sup>, 2017:**

- BOLT Admin accounts will be discontinued as this responsibility transfers to Mountain West Financial's Administration department.
- Individual user accounts will remain active.
- The broker package in Comergence will be updated to include a User Roster so that logins are available upon approval for new brokers.
- Mountain West Financial Production staff will be able to request additional Users as needed via a new BOLT User Request form.
- Wholesale Brokers can also request additional Users as needed via the BOLT menu on our wholesale website: [www.mwfwholesale.com](http://www.mwfwholesale.com)

Please direct any questions on this process to [BrokerSupport@mwfinc.com](mailto:BrokerSupport@mwfinc.com)

Author: Administration Department