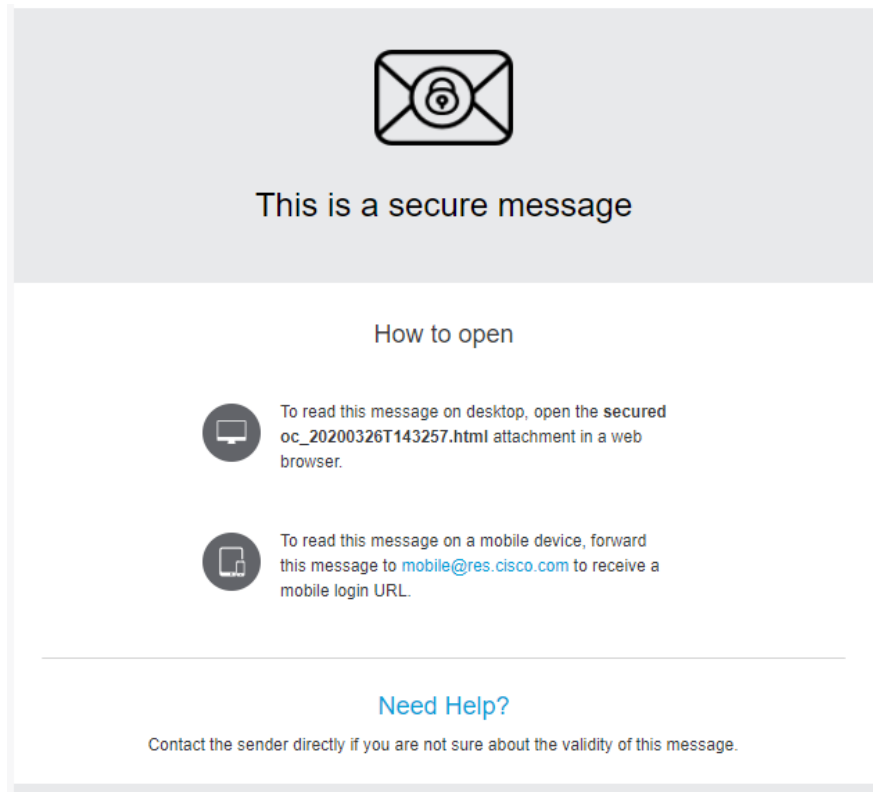# How to open Secure Emails

Cisco Email Encryption
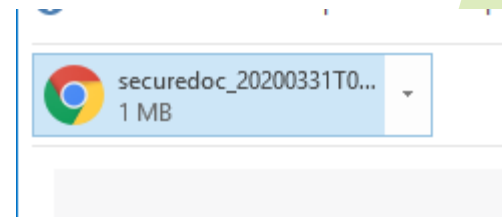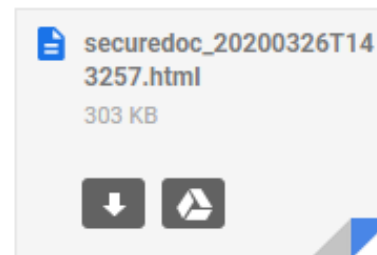
Mountain West Financial® utilizes Cisco Email Encryption services and their Registered Envelope Service. Below are links to those guides:

▶ https://res.cisco.com/websafe/help?topic=RegEnvelope

▶ https://www.cisco.com/c/en/us/td/docs/security/email_encryption/CRES/recipient_guide/b_Recipient/b_Recipient_chapter_011.html

▶ **If you continue to experience problems signing into the envelop service, or viewing the document, email the Cisco support team at support@res.cisco.com.**
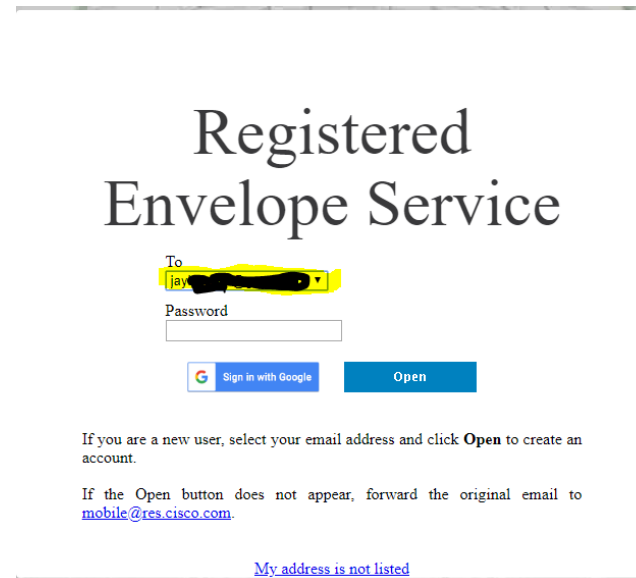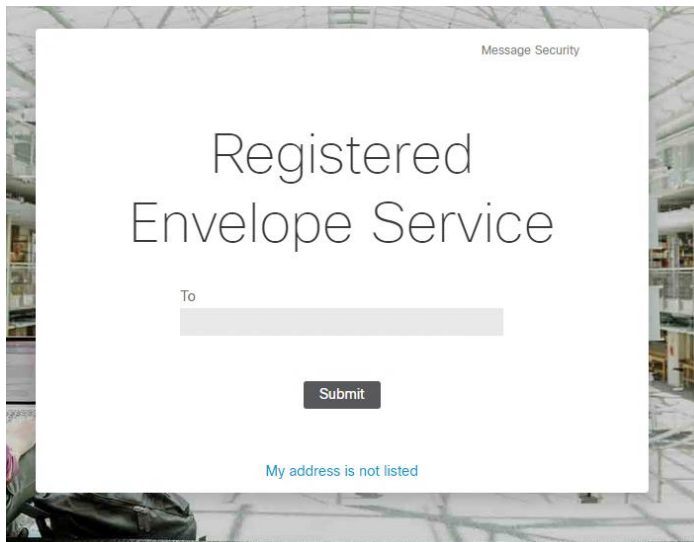
Secure Email Message

This is a secure message

How to open

To read this message on desktop, open the **secured oc_20200326T143257.html** attachment in a web browser.

To read this message on a mobile device, forward this message to mobile@res.cisco.com to receive a mobile login URL.

Need Help?

Contact the sender directly if you are not sure about the validity of this message.

▶ This is the email you will receive

▶ Click the attachment to open it

▶ **For immediate help please email the support line at support@res.cisco.com**

securedoc_20200326T143257.html
303 KB

securedoc_20200331T0...
1 MB

Secure message sign in screen:

▶ The attachment will open one of the windows below which will allow you to login to view the document.

▶ For both windows select your email from the drop down and click submit, open or sign in with Google.

  ▶ If this is your first time click open or submit to register.

  ▶ If you have registered and have the option enter in your password.4

▶ If your email is not listed click "My address is not listed" link below.

▶ **For immediate help please email the support line at support@res.cisco.com**

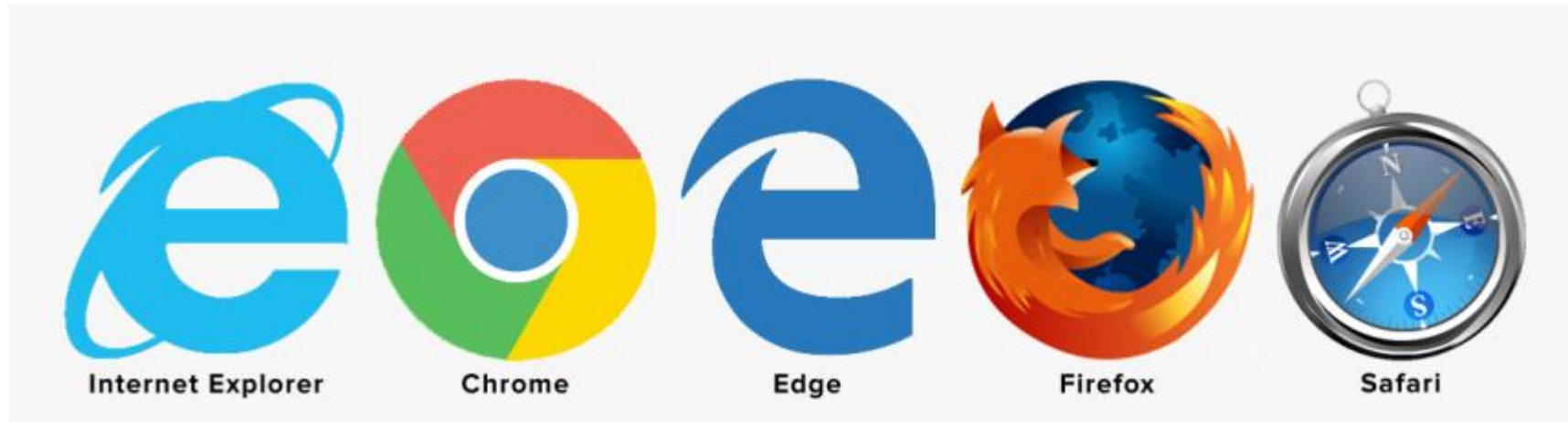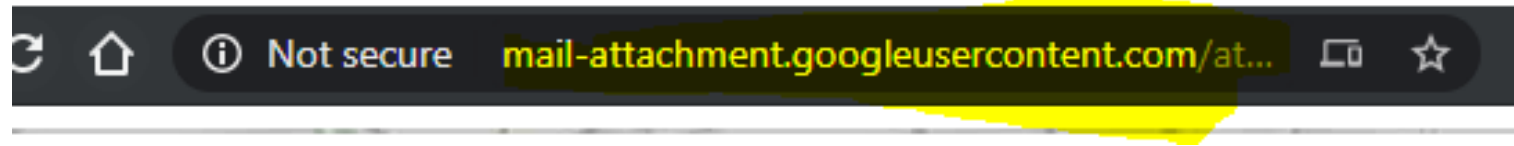[secure]

joshua.buckles@mwfinc.com
03/26/2020 14:32:56
To:
W2.pdf

▶ After signing in you well be greeted with the message and the attachment.

▶ Click on the attachment to open it.

If you are not able to open the attachment copy the link in the address and paste it another browser.

Additional Support

- **If you continue to experience problems signing into the envelop service, or viewing the document, email the Cisco support team at support@res.cisco.com.**