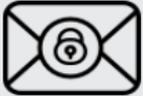


# How to open Secure Emails

Mountain West utilizes Cisco Email Encryption

# Secure Email Message



This is a secure message

How to open

 To read this message on desktop, open the **securedoc\_20200326T143257.html** attachment in a web browser.

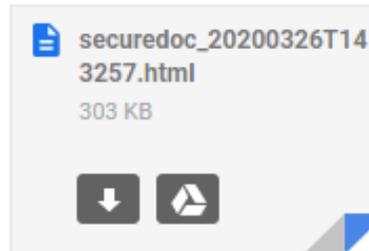
 To read this message on a mobile device, forward this message to [mobile@res.cisco.com](mailto:mobile@res.cisco.com) to receive a mobile login URL.

---

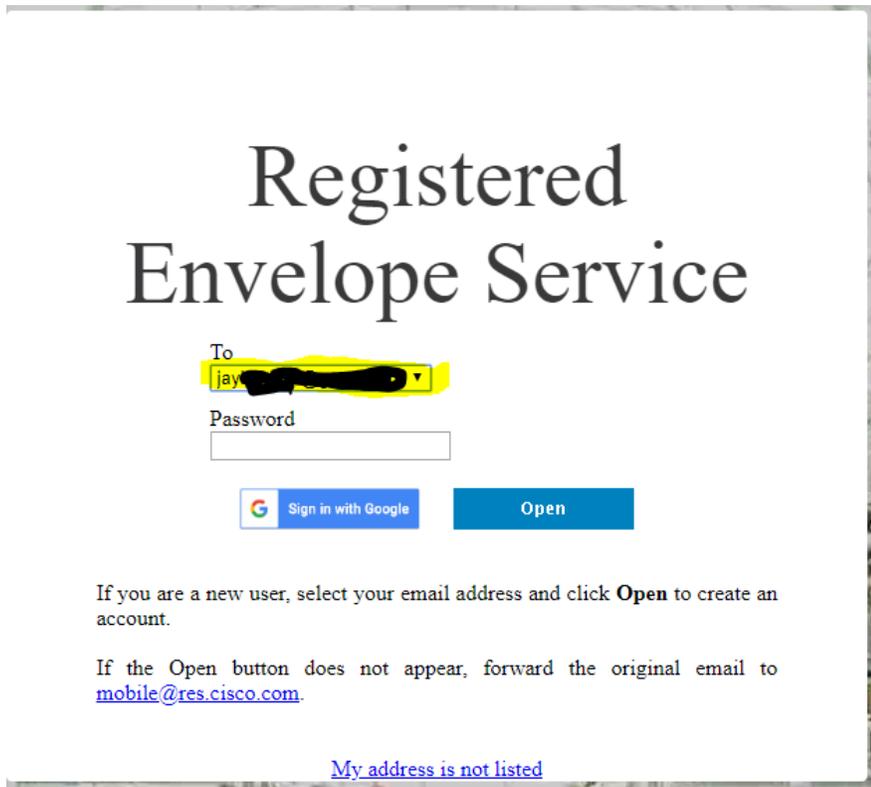
[Need Help?](#)

Contact the sender directly if you are not sure about the validity of this message.

- ▶ This is the email you will receive
- ▶ Click the attachment to open it



# Secure message sign in screen



Registered  
Envelope Service

To  
jay [redacted]

Password

If you are a new user, select your email address and click **Open** to create an account.

If the Open button does not appear, forward the original email to [mobile@res.cisco.com](mailto:mobile@res.cisco.com).

[My address is not listed](#)

- ▶ The attachment will open a new window to allow you to login and view the document.
- ▶ If you have previously viewed secure messages select your email and enter in your password.
- ▶ Click either Open or Sign in with Google
- ▶ If this you first time select your email and follow the prompts to register.

[secure]

---



**joshua.buckles@mwfinc.com**

03/26/2020 14:32:56

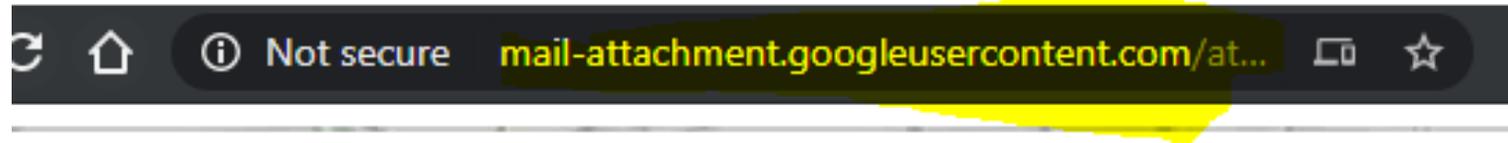
To:

[Redacted recipient name]

 [W2.pdf](#)

- ▶ After signing in you will be greeted with the message and the attachment.
- ▶ Click on the attachment to open it.

If you are not able to open the attachment copy the link from the address bar and paste it into another browser.



# Secure Message Support

## Registered Envelope Service

To

Password



If you are a new user, select your email address and click **Open** to create an account.

If the **Open** button does not appear, forward the original email to [mobile@res.cisco.com](mailto:mobile@res.cisco.com)

[My address is not listed](#)

- ▶ If you continue to have a problems viewing the document or with signing-in, contact the Cisco Support Team via email at: [mobile@res.cisco.com](mailto:mobile@res.cisco.com).