

# B.O.L.T. TRAINING

Lesson 01 - Logging Into B.O.L.T.



# In This Training We Will Discuss

- Obtaining B.O.L.T. Logins
- Logging Into B.O.L.T.
- Resetting The Password
  - For Users Logging Into B.O.L.T. For The First Time



# Obtaining B.O.L.T. Logins





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BROKER APPROVAL

# BROKER APPROVAL



1. Go to <https://www.mwfwholesale.com>



WHY MWF

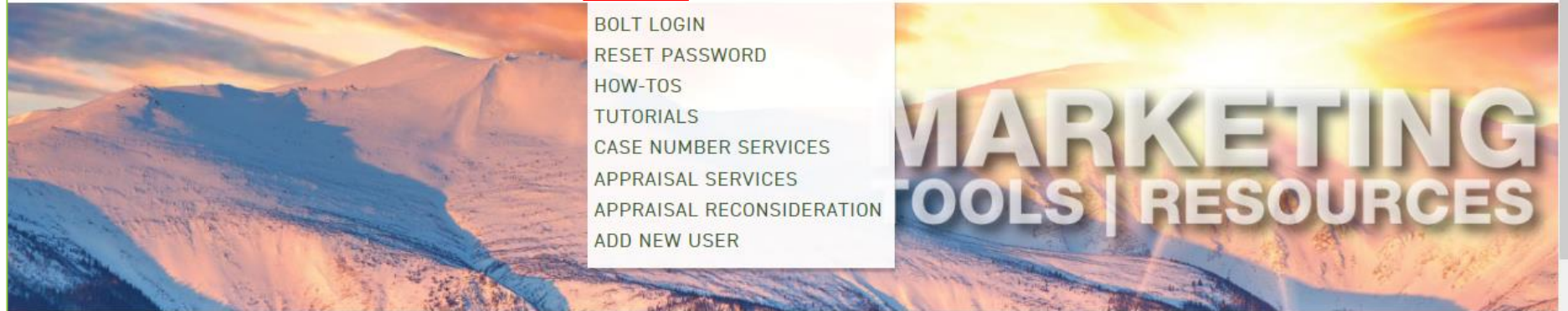
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BOLT LOGIN  
RESET PASSWORD  
HOW-TOS  
TUTORIALS  
CASE NUMBER SERVICES  
APPRAISAL SERVICES  
APPRAISAL RECONSIDERATION  
ADD NEW USER



2. Click "BOLT".



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BOLT LOGIN  
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APPRAISAL RECONSIDERATION  
ADD NEW USER

# SPECIALTY PROGRAMS



3. Click “Add New User”.





## ADD NEW BOLT USER

Full Name \*


User Role \*

Broker Company and DBA \*

Phone Number \*

Email Address \*

4. Complete all fields applicable to your Role (Processor, Loan Officer).



**User Role \***

**Broker Company and DBA \***

**Phone Number \***

**Email Address \***

**Access Level \***

**Company NMLS Number \***

5. Click “Submit”.





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## ADD NEW BOLT USER

Form has been successfully submitted. Thank you.

[Legal Disclaimer](#) | [State Licensing](#) | [Privacy Policy](#) | [Servicing](#)

Mountain West Financial, Inc.,  
Its Successors and/or Assigns  
1209 Nevada Street, STE 200  
Redlands, CA 92374

FHA: 7426000000  
VA: 90510400002

### 6. The confirmation window will appear.



7. Our Administration Department will review the request, setup and send out your B.O.L.T. logins as soon as possible.



# Logging Into B.O.L.T.





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ADD NEW USER

MARKETING  
TOOLS | RESOURCES



2. Click “BOLT”.



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# BOLT

BOLT LOGIN

RESET PASSWORD

HOW-TOS

TUTORIALS

CASE NUMBER SERVICES

APPRAISAL SERVICES

APPRAISAL RECONSIDERATION


ADD NEW USER

# PIPELINE RATES | SERVICES



3. Click “BOLT Login”.





Login

Password

[Forgot login?](#)

[Forgot password?](#)

[LOGIN](#)

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#### 4. Enter Login.

Login BoltTrainer Forgot login?  
Password  Forgot password?

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## 5. Enter Password.

Login BoltTrainer Forgot login?

Password ..... Forgot password?

LOGIN

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6. Click “Login”.





# Resetting The Password

For Users Logging Into B.O.L.T. For The First Time



## My Profile

LOG OFF

\* Indicates required fields

### Personal Information

Name

First Name \*

Middle Name

Last Name \*

Suffix

Bolt

Trainer

### Contact Information

Phone

Mobile \*

Fax

Cell \*

(909) 793-1500

☐ Private: For multi-factor authentication only


Pager

Email \*

bolt.trainer@mwfinc.com

☐ Send task-related e-mail

1. The My Profile screen will appear when a User logs into B.O.L.T. for the first time.



Bolt  Trainer

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Contact Information

---

Phone  
Mobile \*  (909) 793-1500 Fax  Cell \*  ☐ Private: For multi-factor authentication only

Pager

Email \*  bolt.trainer@mwfinc.com ☐ Send task-related e-mail

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Change Password

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Login Name  BoltTrainer Old Password  New Password (show rules)  Retype Password

Your password has expired

2. Reset the Password by entering the Old(Temporary) Password, provided to you.



Bolt  Trainer

---

Contact Information

---

Phone  
Mobile \*  (909) 793-1500 Fax  Cell \*  ☐ Private: For multi-factor authentication only

Pager

Email \*  bolt.trainer@mwfinc.com ☐ Send task-related e-mail

---

Change Password

---

Login Name  BoltTrainer Old Password  ●●●●●● New Password (show rules)  Retype Password

Your password has expired

### 3. Enter New Password.



# Password Rules

- Password must have a minimum of 6 characters.
- Password must contain at least one numeric and one alphabetic character.
- Password cannot contain first name, last name, or login name.
- Password cannot contain 3 identical characters in a row (Example: AAAsample1, sample1111).
- Password cannot contain 3 consecutive alphabetical or numeric characters in a row (Example: sampleABC, MNOSample, sampleOPQsample, sample123sample).
- Password cannot be the same as the previous password.
- Passwords can only contain safe characters. Not Allowed: < > " ' % ; ) ( & + - =

Bolt

Trainer

Contact Information

Phone

Mobile \*  
(909) 793-1500

Fax

Cell \*

☐ Private: For multi-factor authentication only

Pager

Email \*  
bolt.trainer@mwfinc.com

☐ Send task-related e-mail

Change Password

Login Name  
BoltTrainer

Old Password  
●●●●●●●●

New Password (show rules)  
●●●●●●●●

Retype Password

Your password has expired

SAVE

#### 4. Retype Password.

Bolt Trainer

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### Contact Information

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Phone  
Mobile \* (909) 793-1500 Fax Cell \*  
☐ Private: For multi-factor authentication only

Pager

Email \* bolt.trainer@mwfinc.com ☐ Send task-related e-mail

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### Change Password

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Login Name	Old Password	New Password (show rules)	Retype Password
BoltTrainer	●●●●●●●●	●●●●●●●●	●●●●●●●●

Your password has expired

**SAVE**

5. Click “Save”.



## For Further Login Assistance

Please contact our Administration Department at:

PHONE: 909-793-1500

EMAIL: [BrokerSupport@mwfinc.com](mailto:BrokerSupport@mwfinc.com)

LIVE CHAT: Available in B.O.L.T.





# THANK YOU FOR VIEWING

For further B.O.L.T. Training, please visit <https://www.mwfwholesale.com>